

Wonderful

Hair Lounge & Spa

Get Ready, We're



The time has finally come to reopen! Hooray!!
We can't wait to see you!

In my past emails I have stated all the different safety practices we will be implementing upon reopening. In addition to sanitizing all surfaces between clients, we will be placing a table both outside and inside the entrance which will have professional grade sanitizing wipes for you to use to open the door when entering and departing. All our stylists, estheticians, manicurist and barber are certified in sanitizing procedures by Barbacide. Wonderful Hair Lounge & Spa is very fortunate to have ample space to utilize for safe distancing requirements. Feel good about that because we do!

We have been closed now for three months. Its has taken a toll, both emotionally and financially to all of us. For this reason we have to reevaluate all aspects of being open for business.

Please know we ask for your cooperation, kindness, and understanding at this time.

Our stylist, our barber, our estheticians, our manicurist, and our support staff, are available and willing to accommodate you. You've been very patient and we thank you!

Here is a list of changes we ask you to help us with:

*We ask, most importantly, if you are not feeling well, have a temperature, or have been in contact with anyone who has been infected by the corona virus, to please refrain from scheduling an appointment for at least 2 weeks.

*Waiting room will not be in use. When you arrive please come to front door to tell us you are here. You may wait in your car or outside untill your stylist or service provider is ready for you. We will contact you to come in when ready.

*Please wear your mask at all times.

*All of us will be wearing face masks or face shields at all times.

*All areas will be sanitized several times a day.

*Hand sanitizing cloths and/or pumps will be present throughout the salon.

*Please bring your own refreshments and reading material.

*We are incurring many new cost of doing business these days. We are implementing additional safety protocols and additional staff to help implement the protocols. Prices are also increasing across all products for our business. These things we cannot control, however there are areas where we can save. One of those areas is credit card processing. When you pay by credit card, we are charged a significant percentage as well as a per transaction fee. These fees add up to a substantial amount at the end of the month. We are asking all our customers to pay in cash (sanitizing pump will be available for you and our receptionist after handling cash), checks (license will be required when paying by check), or Venmo.

Our goal is to stay in business through these very unique circumstances we all have been dealt. Everything we do will help secure our financial future.

*Three months is a long time between cut and color appointments. If you haven't been maintaining your color with our color kits it is likely you will need a little more time with your stylist and lots more color to cover your roots. Please be prepared for the extra time and cost. We want you to be aware prices have increased.

*There are many of you asking for appointments. Our time and yours is at a premium more than ever. We know stuff happens however, we ask you not cancel your appointment. If you must, please please, give us 48 hour notice.

*We will be taking phone calls at Wonderful on Friday the 26th. 610-356-4378.

If you would like to reach me before then please email me at tinakalder@yahoo.com or call/text me at 484-612-3916.

Please know, you can also express anything you need of us.

We will listen and do our best to fulfill your needs and concerns.

I know its a lot...I don't enjoy asking you to abide by these requests, however we must help one another get through this. Even with this pandemic we are still very fortunate! Our Wonderful team and I am grateful to all of you for your understanding and support.

Till we see you soon!

Tina and the WONDERful team